



Consumer Initiative Fund - CRISIS FUND

REFERRAL PROCESS

The referring health care worker should obtain the required information from the client prior to making the referral.

Please see the ***REFERRAL INFORMATION*** page for a list of required information.

The Crisis Fund project manager will obtain the required information from the health care worker over the phone.

TURNAROUND TIME

The Crisis Fund project manager will respond to all referrals within 24 hours, Mon.-Fri. (with the exception of statutory holidays).

Once approved, the funds will be available for pick-up within 48 hours, Mon.-Fri. (with the exception of statutory holidays).

CRISIS GRANT PICK-UP

The Crisis Fund project manager will notify the health care worker when the funds are ready for pick-up.

The health care worker is responsible for letting the client know when & where the funds are to be picked up.

Funds **must be picked up** between 8:30 am and 4:30 pm, Mon.-Fri. at:

Vancouver Coastal Health
520 West 6th Avenue, Vancouver (west of Cambie)
Suite 200 (front desk on 2nd floor)