

Have you or a family member or friend visited a hospital emergency department in the last year?

We'd like to hear about your wait time and any other concerns that may affect your choice of emergency department.

Vancouver Coastal Health is looking at many ways to ease wait times in hospital emergency departments, including looking at how people choose the emergency department they attend.

We will be holding discussion groups with emergency department patients (and the people who attended with them) at locations throughout our health authority.

Who can participate:

You must have arrived independently (not in an ambulance) at one of the following hospitals:

- Lions Gate Hospital
- Mount St. Joseph's Hospital
- Richmond Hospital
- St. Paul's Hospital
- UBC Hospital
- Vancouver General Hospital

How do I participate:

Contact the Community Engagement department at Tel: 604-714-3779 or Email: ce@vch.ca to sign up for a discussion group to share your experience and help us improve our service.

Additional Information

All discussion groups will take place from 6:00-8:00pm:

November 25th - Evergreen Community Health Centre, Vancouver

November 26th - Mount Pleasant Neighbourhood House, Vancouver

November 30th - John Braithwaite Community Centre, North Vancouver

November 30th - Gordon Neighbourhood House, Vancouver

December 1st - Kitsilano Community Centre, Vancouver

December 1st - Richmond Caring Place

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